



CITY UNION BANK LIMITED

CIN : L65110TN1904PLC001287

Regd. Office : 149, T.S.R. (Big) Street, Kumbakonam - 612 001. Thanjavur District. Tamil Nadu.

Telephone No : 0435 - 2402322 Fax : 0435 - 2431746

E-mail : shares@cityunionbank.com Website : www.cityunionbank.com

C.O/Shares/LR-5/2024-25

January 08, 2025

National Stock Exchange of India Limited,
Exchange Plaza, 5th Floor,
Plot No.C/1, G Block,
Bandra-Kurla Complex,
Bandra (E), **Mumbai 400 051.**

BSE Ltd,
DCS – CRD,
Phiroze Jeejeebhoy Towers,
25th Floor, Dalal Street,
Mumbai 400 001.

Scrip Code: CUB

Scrip Code: 532210

Dear Sir,

Sub: Intimation under Regulation 13 of SEBI (LODR) Regulations, 2015

Pursuant to Regulation 13 of the LODR regulations, we hereby submit the following:

STATEMENT OF INVESTOR COMPLAINTS FOR THE QUARTER ENDED 31.12.2024		
S No	Particulars	Remarks
1.	Investor complaints pending at the beginning of the quarter as on 01.10.2024	0
2.	Investor complaints received during the quarter	0
3.	Investor complaints disposed of during the quarter	0
4.	Investor complaints remaining pending as on 31.12.2024	0

Apart from the above, during the quarter the investors sought informational services (total numbering - 246) which were duly attended.

Kindly take note of the above intimation and disseminate to all concerned

Yours faithfully

for **CITY UNION BANK LIMITED**


Venkataramanan S
Company Secretary



INTEGRATED

INVESTOR GRIEVANCES & REDRESSAL STATUS REPORT

PC - FORM - 001

CITY UNION BANK LIMITED
KUMBAKONAM - 612001

Date : 07-01-2025

Dear Sir/Madam,

SUB : CUSTOMER COMPLAINTS.

We furnish below the Status of Investor Grievances Received & Redressed
For the period from 01/10/2024 To 31/12/2024

A.Complaints Status

	THROUGH SEBI	THROUGH ST.EX	THROUGH INVT.ASSO	DIRECT HOLDERS	THROUGH COMPANY	TOTAL
Compl.Recd	NIL	NIL	NIL	NIL	NIL	NIL
Compl.Readdr	NIL	NIL	NIL	NIL	NIL	NIL

B.Information & Services [Categorywise Break - Up]

1. REGARDING CERT.	-	4
2. REVALIDATION OF DIVIDEND WARRANT	-	9
3. ISSUE OF DUPLICATE SHARE CERT.	-	17
4. ISSUE OF DUPLICATE DIVIDEND WARRANT	-	2
5. PROCEDURE FOR TRANSMISSION	-	34
6. GENERAL QUERIES	-	24
7. UNCLAIMED DIVIDEND WARRANT	-	47
8. PROCEDURE FOR LOSS OF SHARE CERTIFICATE	-	28
9. IEPF5-CERT & DIVIDEND	-	7
10. CHANGE OF ADDRESS AND BANK MANDATE	-	44
11. NOMINATION	-	30

Grand Total ----> 246

We also Confirm that all the Investor(s) Correspondence were attended for the said Period.

This is for your information and records.
Thanking you,

Yours Faithfully,
For INTEGRATED REGISTRY MANAGEMENT SERVICES PVT LTD.,



R KALYANARAMAN
DEPUTY GENERAL MANAGER.

Integrated Registry Management Services Private Limited

2nd Floor, "Kences Towers", No. 1 Ramakrishna Street, North Usman Road, T Nagar, Chennai – 600 017
Phone: 044-28140801 – 03 Fax : 044-28142479 E-mail: einward@integratedindia.in website : www.integratedindia.in
Regd. Office : 2ND Floor "Kences Towers", No. 1 Ramakrishna Street, North Usman Road, T Nagar, Chennai – 600 017
CIN: U74900TN2015PTC101466



"Appointment of Nominee is not an option but your Right. Please exercise your right to nominate"

BSE LTD
ACKNOWLEDGEMENT

Acknowledgement No	: 0801202507104233	Date & Time : 08/01/2025 07:10:42 PM
Scrip Code	: 532210	
Entity Name	: CITY UNION BANK LIMITED	
Compliance Type	: Investors Complaints	
Quarter / Period	: 31/12/2024	
Mode	: XBRL E-Filing	

Subject Submitted Regulation 13 Investor Grievance for the quarter/Period ended 31-Dec-2024 Received

From neaps@nse.co.in <neaps@nse.co.in>

To shares@cityunionbank.in <shares@cityunionbank.in>

Date Wednesday January 8, 2025 7:11:12 PM

CAUTION: This E-mail is originated from outside of our organization. Do not click links or open attachment unless you recognize the sender and know the content is safe.

Dear Sir/Madam.

Thanks for submitting the Regulation 13 Investor Grievance for quarter/Period ended 31-Dec-2024. We will look into the same and revert after further processing.

Regards,
National Stock Exchange of India Limited.

This E-mail message has been scanned by **CUB's** Email Security Engine

Subject Acknowledgement

From BSE Listing Centre <listing.centre@bseindia.com>

To shares@cityunionbank.com <shares@cityunionbank.com>

Date Wednesday January 8, 2025 7:10:47 PM

CAUTION: This E-mail is originated from outside of our organization. Do not click links or open attachment unless you recognize the sender and know the content is safe.

Dear Compliance Officer/ Company Secretary,

Thank you for filing compliance document(s)/ submission (s) through BSE Listing Center.

You have successfully filed the document(s) for **Investor Complaints** , which is (are) subject to verification by the Exchange.

Your Transaction Number for this submission is **0801202507104233**.

Note:

1. You may write to us on listing.centre@bseindia.com; for any clarification.
2. Please mention above Transaction Number for any future communication for this submission(s).

Thanks & Regards,

Coordinator

Listing Centre

This E-mail message has been scanned by **CUB's** Email Security Engine



Total Complaints Detail Report

Sr.NO	Complaint Reg No	Complainant Name	Received Date	Category	Nature of Grievance	Complaint Against	Listed Company	Designated Body	Stage	Status	Current Status	Pending Days	Disposed Date	Date of 1st Level	Date of 2nd Level	Stage of Disposal	Stage on ODR	Reason for 1st	Reason for 2nd Level	Address	City	State	Pincode	Email	Mobile No	Pan No
1	SEBI/MH24/MUMB/025302/1	BERENICE GONSALVES	2024-08-18	Listed Company-	Others	CITY UNION		Gauri Naik	CLOSED	CLOSED	CLOSED		2024-09-07			Entity Level	NA			5, SORAB HOUSE .	MUMBAI	Maharashtra	400027	bg_in2001@yahoo	9920186197	AKIPG0331N